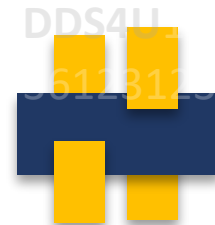# DDS4U

A Dynamic, Sector Agnostic, AI powered - CRM Platform.

Detailed Features of DDS4U - Platform

"DDS4U" enables to Digitalise & Automate Your Business Functionalities. Easy to Implement and have a better control on your Business

AN INTELLECTUAL PROPERTY OF

DARSHAN DIGITAL SOLUTIONS Pty Ltd

PREPARED BY:
DDS4U CORE TEAM

RELEASE:
2021

DDS4U

A Dynamic, Sector Agnostic, AI powered CRM Platform.

SIMPLIFYING CUSTOMER MANAGEMENT IN BUSINESSES

A fully configurable, easy to launch CRM application for managing your customer requests, staff appointment schedules, workforce task allocation, customer data, billing, invoices, quotations, gift cards, discount coupons and many more., with integrations to google address API, language translation API, google maps and navigation API for easy and hassle-free service delivery.

Login Modules

- Organisation Admin
- Organisation Staff
- Service Contractor
- Customer
- Ad Provider - (Advertisement Provider - Discount Vouchers or In-App Promotions)

Organisation Admin - Login Features

- Web-Based, iPhone & Android app Registration & Logins
- Customise the platform
- Manage Org Calendar
- Generic Agreement implementations with Staff, Service Contractors & Customers
- Manage Staff
- Manage Service Contractors
- Manage Customers
- Educational videos for Staff and Customers respectively
- Appointment/Services details (Single or Packages)
- Postcode based pricing or generic pricing for all postcodes
- Book/Manage Appointments/Services Bookings
- Display of available service contractors, depending on the appointment date, time, availability & serviceable location.
- Allocate the job to Service Contractors/Staff Manually
- Auto Allocation of Jobs (Round Robin Method)
- Automated Push Notifications, SMS & Email confirmations
- Automated Invoicing to customers

DDS4U

A Dynamic, Sector Agnostic, AI powered CRM Platform.

- Generate Quotations
- Online payments (PayPal, Bank Transfer & SquareUp)
- Option of providing "Discount Coupon Codes" while making payment by customers
- Assessments on Appointments / Services as per specific requirements as star rating
- Auto settlement invoicing to service contractors at one click
- Discount Vouchers for Staff, Service Contractors & Customers
- Automated Push Notifications & email for the latest discount vouchers
- Manage Referrals by Staff, Service Contractors & Customers
- Manage Feedbacks from Customers
- Manage your Advertisements
- Centralised Dashboard View
- Customised Book Now Button in your Website
- Live Tracking of Staff/Service Contractors
- Multi-Org Login (single login for all organisations)

Organisation Staff - Login Features

- iPhone & Android app Logins
- Generic Agreement with Organisation by accepting terms & conditions
- Profile Update
- Organisation Admin specified segments to handle
- Centralised Dashboard View and Controls

Service Contractors - Login Features

- iPhone & Android app Registrations & Logins using Org Specific Code
- Generic Agreement with Organisation by accepting terms & conditions
- Personal Profile Update
- Org update
- Multi-Org Login (single login for all organisations)
- Working hours selection in My Calendar
- Selection of working postcodes
- Selection of appointments or services which can be provided - Org based
- Block time (For non Working hours/emergencies)

- Educational videos
- Automated Job allocation, create new jobs
- Accept jobs on allocation
- Automated invoicing to customers on acceptance of job
- Update appointment/services status
- Provide assessments on appointments or bookings
- Record Payments by Customers
- Auto settlement invoices/Commissions as per agreed terms
- Generate Quotations
- Online payments (Bank Transfer, PayPal & SquareUp)
- Automated Push Notifications, SMS & Email confirmations
- Option to update "Discount Coupon Codes" for customers
- Discount Vouchers

Customers - Login Features

- iPhone & Android app Registrations & Logins using Org Specific Code
- Generic Agreement with Organisation by accepting terms & conditions
- Personal Profile Update
- Organisation Specific Educational Videos
- Select Organisation and perform Bookings by selecting required appointments, services or packages
- Auto confirmation push notifications, SMS and Email confirmations
- Payment methods and options on confirmation of appointments
- Option of availing discounts using "Discount Coupon Codes" if available
- Request for cancellation or rescheduling your bookings
- Referral management - (Refer your friends and track for incentives)
- Discount Vouchers from different businesses
- Push Notifications & emails on the latest discount vouchers
- Appointments, Invoice history
- View Assessments on your appointments or services availed
- Provide feedback on the appointments or services availed
- Manage multiple organisations bookings in a single login

DDS4U

Ad Provider - Login Features

- Web-Based, iPhone & Android app Registration & Logins
- Customise the platform
- Purchase Advertisement packages
- Post Advertisements with specific offers
- Manage your advertisements
- Track downloads
- Discount Vouchers from different businesses
- Push Notifications & emails on the latest discount vouchers
- Referral management - (Refer your friends and track for incentives)

Stand-alone & White labelling options are available

For any further queries please contact us on 0452 595 337

Or

Visit

https://www.dds4u.com.au/know-how/

Reference Websites

1. www.darshandrivingschool.com.au
   1. Customers can book and pay online from the website for each service directly - Using DDS4U platform
   2. Bookings and all activities are done by using the DDS4U app with org code as DDS
2. www.letsgodriving.com.au
   1. Customers can book and pay online from the website for each service directly - Branded with LetsGo iPhone and android app for customers.
   2. Postcode based pricing
   3. Postcode based instructors availability displayed on the website
   4. Admin and Service contractors will be using DDS4U apps